



## Evidence and Documentation Return Page

If you have not already submitted evidence for your claim, please follow these simple steps to avoid any delays in processing your claim. If you have submitted evidence, there's nothing more for you to do at this time.

For the quickest way to submit evidence, you can use [myNYLGBS.com](https://myNYLGBS.com), which allows you to connect with and submit documents directly to your claim manager.

We kindly ask that you include this page with your evidence submission if you're using fax, email, or regular mail. This ensures that your submission is directly linked to your claim for faster processing.

We've compiled a helpful list of examples for the evidence and records required to expedite your claim decision. Remember, you do **not** need to return all the items listed below - these are just examples of items we're looking for.

### For All Claim Types:

- Medical records detailing diagnosis and treatment
- Documentation of the diagnosis from your doctor
- Itemized medical bills outlining the condition and treatment
- Physician office visit notes
- If hospitalized, admission and discharge summary with dates, or Form UB-04
- If surgery was performed, an operative report
- If an ambulance was required, either a bill or notation in your medical records

You can also send us your Explanation of Benefits (EOB) from your medical insurance carrier detailing the condition and treatment - available through your medical insurance carrier's website.

### For Accident Insurance Claims:

- Evidence of the injury and diagnosis

### For Critical Illness Claims:

- Pathology report if diagnosed with cancer
- Treatment and testing records (including EKG results) if you suffered a cardiac event
- Documentation of neurological impairment if you suffered a stroke
- Proof of being placed on the UNOS list if you suffered major organ failure
- Documentation of the start of dialysis treatment if facing end-stage renal failure

### For Hospital Indemnity Claims:

- Form UB-04 from the hospital's billing department
- Hospital admission and discharge summary

We appreciate the opportunity to serve you. Please contact us if there is anything we can do to help.

☐ **Check here if returning documents via fax, email, or regular mail.**  
**Please include this page when you submit your documents.**