NEW YORK LIFE GROUP BENEFIT SOLUTIONS

Putting Benefits To Work For People®

Smarter connections that simplify benefits

New York Life and ADP Workforce Now®



As part of our focus on smart connectivity and easier benefits administration, we're working with ADP to speed up onboarding, reduce administrative work, streamline costs, and improve the employee experience.

By integrating with ADP Workforce Now,® we're able to deliver:

Simpler plan set up

- Plan configuration saves onboarding time by streamlining benefit plan set up and integrating key data[1]
- New York Life Benefits Specialists Certified in ADP Workforce Now® provide support for setup and ongoing connectivity
- Easily integrate eligibility data without the need for a file feed or set up fees[2]

Easier benefits administration

- Real-time, secure data exchange with file feed and API solutions
- Reduced manual tracking of evidence of insurability (EOI)requests, eligibility verification and payroll reconciliation
- Integrated data supports an elevated digital experience, combining reporting and claim tracking in one portal
- Generate invoice reports directly from ADP and seamlessly upload them to New York Life for simple self-billing

An enhanced employee experience

- A single sign on for EOI streamlines the enrollment process
- Pre-populated EOI forms save time and ensure accuracy
- Client data from ADP enables a single claim filing experience across products—supporting faster claim decisions and payouts through myNYLGBS.com

ADP Strategic Carrier Partner

Serving
1,000+
mutual clients[3]

Experience our integrated capabilities:

- Plan Configuration API[1]
- Enrollment/Eligibility API[1]
- EOI SSO
- EOI Decision Return API
- Eligibility File
- Termination File[4]

Smart Connectivity for better benefits

Better integration. Easy administration. A more connected benefits experience. That's how we're Putting Benefits To Work For People.®

Discover how we can put our combined capabilities to work for you.

Contact your New York Life or ADP representative today.

[1] Coming in 2027.

[2] New York Life Group Benefit Solutions (NYL GBS) will be providing benefit administration credits for clients who want to set up data connections (API or file feeds).

[3] Based on New York Life Group Benefit Solutions 2025 Book of Business data showing mutual clients across all ADP platforms.

[4] For strategic carrier partners, ADP can create a termination file that will pass some of the termination events over to the carrier. ADP cannot pass an indicator for portability or conversion. Decisions would be made between the carrier and client and any events not covered by the termination file would be reportable by the client.

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