

Simpler benefits administration starts with connected data



Smart Connectivity with Workday: Together, New York Life¹ and Workday help employers reduce manual work, streamline benefits administration, and create a more connected experience across enrollment, claims, billing, and absence. With integrated data flows and expert support, organizations can spend less time managing complexity and more time supporting their people.

People-powered partnership



We connect your data, your way — with experts who deliver confidence at every step.

- › Access to experienced New York Life consultants aligned to Workday to provide support for connectivity setup
- › Structured onboarding, integration support tailored to your HR systems, workflows, and goals
- › Ongoing consultative support to help optimize integrations and evolve over time

Real-time data sync for real efficiency



We help automate manual work, reduce errors, and turn data into insights that drive better decisions.

- › Enhanced APIs save onboarding time by streamlining plan configuration² and integrating key data
- › Minimized manual tracking for Evidence of Insurability (EOI), leave of absence, eligibility, and payroll
- › Bi-directional absence data that enables employees to initiate claims through the New York Life portal and delivers leave status and key dates back to HR teams in Workday
- › Custom self-bill reports to simplify payment reconciliation

Less process, more progress



We streamline benefits operations to create a more intuitive, connected experience for employees.

- › Streamlined enrollment with EOI SSO and decisions returned to Workday provides a simpler path to complete common benefit tasks
- › Eligibility data syncs with Workday in real time² enabling a single claim-filing experience across products — and supporting faster claim decisions and payouts
- › More relevant, employee-centric communications can help increase participation and support smarter benefits use²

Workday Connectivity snapshot

Capabilities	Connectivity	Workday module ³	Details
Absence data returned to Workday	› Outbound file feed › Portal reporting › API › Workday Wellness API²	Absence, time & attendance Workday Wellness: HCM, Benefit Administration, Worker Absence & Time Off Coordination	Key leave data, such as start date, end date, and plan type are passed from New York Life into Workday to put an employee on leave, update their status, or return the employee to an active status. Workday Wellness: Plus the addition of SSO to our portal. ²
Efficient set up for eligibility reporting	› Inbound file feed › Workday Wellness API²	HCM Workday Wellness: HCM, Benefit Administration, Worker Data & Enrollment	Enrollment & Eligibility API ² will allow for automated updates and will not require separate file feeds for most clients.
Disability payment info returned to Workday	Outbound file feed	Payroll	Comprehensive reporting for employee with payment period, net, and gross benefit payment amounts.
Enhanced process for Evidence of Insurability (EOI)	› Medical underwriting file feed › Single sign-on via API › Workday Wellness API²	Benefit administration & HCM Workday Wellness: HCM, Benefit Administration, EOI	From Workday, employees can use single sign-on to New York Life's medical underwriting portal to complete EOI for themselves or their spouse.
Evidence of Insurability (EOI) final decision returned to Workday	› Outbound file feed › Portal reporting › API › Workday Wellness API²	Benefit administration & HCM Workday Wellness: HCM, Benefit Administration, EOI	Final decisions are pushed back into Workday via an API, eliminating administrative updates. File feeds can be used to both export and import information to and from Workday.
Simplified billing	Custom billing report	Enrollment & reporting	New York Life provides a configuration guide to create a custom report for self-billing.
Worker Communications²	Workday Wellness API ²	Workday Wellness: HCM, Benefit Administration, Worker Communication Cards	Nudges and Notifications that employers can enable to deliver targeted wellness and benefits communications to employees to support engagement and awareness. ²
Plan Configuration²	Workday Wellness API ²	Workday Wellness: HCM, Benefit Administration, Benefit Plan Setup Automation	API supports the setup and management of plan setup. ²

See how we help simplify benefits administration through connected data, expert support, and Workday-enabled integrations.

[Explore Workday connectivity capabilities →](#)

¹ New York Life refers to the business group New York Group Benefit Solutions. New York Life Group Benefit Solutions products and services are provided by Life Insurance Company of North America, New York Life Group Insurance Company of NY, and New York Life Insurance and Annuity Corporation, subsidiaries of New York Life Insurance Company.

² New API capabilities are currently in development within Workday Wellness and are expected to be delivered through a multi-year deployment starting in 2027.

³ Workday Wellness modules may vary. Please consult your New York Life representative for more details.

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